



CHAPTER

*Safety Council
of the Ozarks*

Making our World Safer®

23rd Annual Safety & Health
Conference of the Ozarks
September 8-11, 2009

SAFETY KICKOFF

Hilton Branson Convention Center at the Branson Landing
Branson, Missouri



Safety Council of the Ozarks

Making our World Safer®

Missouri: 1111 S. Glenstone, Springfield, MO 65804

Arkansas: PO Box 7435, Springdale, AR 72766

417-869-2121 or 800-334-1349

FAX: 417-869-2133

www.nscozarks.org

email: info@nscozarks.org

ADMINISTRATION DEPARTMENT

For information on:

Annual Conference

Membership

Overall Council Administration

Safe Communities

COMMUNITY EDUCATION DEPARTMENT

For information on:

Community Education Programs including school and adult programs

Driver's Education Behind the Wheel, Springfield, Missouri Public Schools only

Pediatric First Aid/CPR Classes

Teen Driver Program

OCCUPATIONAL DEPARTMENT

For information on:

All Occupational Related Training Programs including Advanced Safety Certificate, OSHA Training, Hazardous Waste, Standard First Aid/CPR and Instructor Development Course, Fleet Safety and Professional Truck Driver AND MORE

TRAFFIC REFERRAL SERVICES

For information on:

Adolescent Diversion Education Program

Alcohol Responsibility Awareness Panel

Alive at 25

Defensive Driving 8/6

Defensive Driving Attitudinal Dynamics of Driving (Repeat Offender)

Minor Awareness Program

Responsibility Awareness Panel

Substance Abuse Traffic Offender Program

CONFERENCE OVERVIEW

TUESDAY, September 8

9:00 a.m. – 12:00 p.m.
Vendor Set-up

12:00 p.m. – 8:30 p.m.
Golf Tournament & Reception
Ledgestone Country Club at Stonebridge

5:30 p.m. – 8:30 p.m.
Vendor Set-up

WEDNESDAY, September 9

7:00 a.m.
Registration Open

7:30 a.m.
Breakfast in Expo Center

8:15 a.m. – 9:45 a.m.
Conference Opening

9:45 a.m. – 10:15 a.m.
Break in Expo Center

10:15 a.m.
Vendor Meeting in Expo Center

10:15 a.m. – 11:45 a.m.
Concurrent Workshops

12:00 p.m. – 1:00 p.m.
Lunch and Vendor Presentations in Expo Center

1:15 p.m. – 2:30 p.m.
Concurrent Workshops Continued

2:30 p.m. – 3:00 p.m.
Break in Expo Center

3:00 p.m. – 4:30 p.m.
Concurrent Workshops Continued

THURSDAY, September 10

7:30 a.m.
Registration Open

7:30 a.m.
Expo Opens

8:00 a.m. – 9:15 a.m.
Breakfast and Vendor Presentations in Expo Center

9:30 a.m. – 10:30 a.m.
Concurrent Workshops Continued

10:45 a.m. – 11:45 a.m.
Concurrent Workshops Continued

12:00 p.m. – 1:45 p.m.
Awards Luncheon

2:00 p.m. – 3:15 p.m.
Concurrent Workshops Continued

3:15 p.m. – 3:30 p.m.
Break

3:30 p.m. – 4:30 p.m.
Concurrent Workshops Continued

FRIDAY, September 11

7:30 a.m.
Registration Open

7:30 a.m.
Continental Breakfast

8:30 a.m. – 9:30 a.m.
General Session

9:30 a.m. – 10:30 a.m.
General Session Keynote Speaker

10:30 a.m. – 11:00 a.m.
Conference Closing

EXPOSITION

This is your opportunity to make critical contact with top suppliers.

Exposition Hours Are:

Wednesday – 7:30 a.m. – 3:30 p.m.

Thursday – 7:30 a.m. – 2:00 p.m.

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GENERAL INFORMATION

Registration Information

(See inside back cover for Registration Form)

The deadline to register is August 8. After this date the registration fee increases.

There are three ways to register:

FAX

417-869-2133

MAIL

1111 S. Glenstone,
Springfield, MO 65804 or
PO Box 7435
Springdale, AR 72766

ONLINE

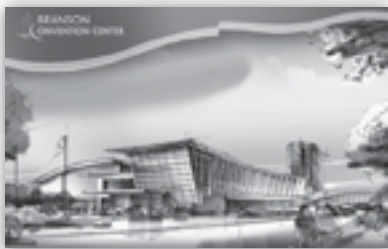
www.nscozarks.org

Please use a separate registration form for each registrant. Photocopies of the form are allowed for this purpose. The registration fee must accompany the registration form.

For more information or questions contact the Safety Council at
417-869-2121 or 800-334-1349
or by email at info@nscozarks.org

Lodging/Location Information

The conference is being held at the Hilton Branson Convention Center Hotel at the Branson Landing. The deadline to receive rates listed below is August 8.



Address: 200 E. Main Street, Branson, Missouri

Driving directions:

<http://www.bransonconvention.com/directions.aspx>

Reservations: Reservations may be made directly with the Hilton at 1-866-442-0959

Standard room rate: \$159 (single or double)

Triple or quad room rate: \$179

Dress for Comfort

Workplace casual attire is appropriate for all conference activities.

Attention: Professionals Needing CEU's

Continuing education units (CEU) will be granted by the Management Development Institute of Missouri State University. You will receive CEU's for the conference sessions you attend. The MSU/CEU Certificate fee is \$35.

Certification Maintenance Points have been requested from ABIH.

Missouri Department of Labor and Industrial Relations
DIVISION OF LABOR STANDARDS

Safety & Health Consultation Service

- Training in OSHA Required Programs
- Training in Safety & Health Management Programs
- On-Site Hazard Recognition Visit
- Training on OSHA Regulations
- Cost Effective Recommendations for Hazards Found
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Lisa Boeding - 417-881-0337
Jim Errickson - 501-758-7273
Mark Deininger - 816-734-1600
www.magidglove.com

SPECIAL EVENTS



Golf Tournament

Tuesday, September 8
12:00 p.m. – 5:00 p.m. with reception to follow
Ledgestone Country Club at Stonebridge
18 hole 4 man scramble format

All experienced levels of golfers are invited.
\$110 per person (*includes reception*) • \$30 reception only

Teams are selected according to individual handicap. There will be a reception immediately following at the clubhouse where tournament prizes will be awarded. Everyone is invited to the golf reception whether or not you plan to play golf. If you want to attend the reception only the cost is \$30.

Proper golf attire is required including collared shirts. T-shirts or denim jeans are not allowed.

For more information contact Gary Fender, 417-831-2685



Going Green

In an effort to do our part in protecting the environment we will not be copying handouts from speakers, rather, we will be asking all speakers to send us their presentations so we can download them onto our website. You can print out the handouts you are interested in and bring them to the conference.



Vendor Presentations

During lunch on Wednesday, September 9 and breakfast on Thursday, September 10 vendors will have the opportunity to discuss their organization. Vendors participating in this activity will have a few minutes to share information about their products and services. This is your opportunity to learn more about what they have available.



Branson Landing

You have the evenings to enjoy the Branson Landing and all that it has to offer. From restaurants to shopping to entertainment, the Landing has something for everyone. For more information on the Branson Landing go to <http://www.bransonlanding.com>.

KEYNOTE SPEAKERS



JANET FROETSCHER, *President & CEO* **National Safety Council**

Janet Froetscher is president and chief executive officer of the National Safety Council. The National Safety Council saves lives by preventing injuries and deaths at work, in homes, communities and on the roads through leadership, research, education and advocacy.

Prior to joining the National Safety Council, Ms. Froetscher served as chief executive officer of the United Way of Metropolitan Chicago from 2003 to 2008, chief operating officer of the Aspen Institute from 2000 to 2003, executive director of the Finance Research and Advisory Committee of the Civic Committee of the Commercial Club of Chicago, from 1992 to 2000 and as vice president of Bankers Trust Company from 1987 to 1991. She also is co-founder of Executive Options.

Ms. Froetscher holds a Bachelor of Arts degree from the University of Virginia and a Masters of Management from the Kellogg Graduate School of Management of Northwestern University. She is a Board member of the Chicago Board of Options Exchange and Chicago Chamber of Commerce, and a member of the Chicago Network, Commercial Club of Chicago and Economic Club of Chicago.



BILL DAMPF

Bill Dampf is the Manager of Safety and Training for a Midwest electric and natural gas utility with over 9000 employees. He has been in the safety profession for 30 years and a public speaker for 11. He has acquired both his BS Degree and Masters Degree in Industrial Safety, is a published author and a Certified Safety Professional. In Bill's spare time he gets to travel on behalf of his own company, "Let's Talk Success" Presentations, where he shares his passion for achieving personal success and success in safety with workers, companies, associations and at conferences across the country. For information call 636-287-1321 or by e-mail at bdampf@aol.com.



LARRY KRYSKE **Your Finest Hour Leadership Programs**

Commander Lawrence (Larry) M. Kryске, U.S. Navy (Ret.), develops victorious leaders who have vision, courage, and determination. He has over thirty years of worldwide success leading men and women and building unstoppable teams. He was a career naval officer, private school administrator, and strategic planner. Larry is President of Your Finest Hour Leadership Programs, a full-service leadership firm. He speaks nationwide on leadership, teamwork, and innovation. He has worked with over 400 corporate, association, governmental, and education clients in over 50 different industries during the past 12 years. Larry has a Bachelor of Arts Degree in Astronomy from the University of California at Los Angeles (UCLA) and a Master of Science Degree in Applied Science from the Naval Postgraduate School in Monterey, California. Larry's newest leadership book, *Ready, BEGIN! Practical Strategies for Cultivating Courage* will be released in April, 2008. He is also author of the leadership book, *The Churchill Factors: Creating Your Finest Hour* and the leadership and teamwork book, *The Greatest Board in the World*. Larry is also a respected authority on the life of Sir Winston Churchill with over 41 years of study and scholarship. For more information, please see his website: www.YourFinestHour.com.

CONFERENCE & EXPO

PRE-CONFERENCE EVENTS

TUESDAY, SEPTEMBER 8

9:00 a.m. – 12:00 p.m. Vendor Set-up

12:00 p.m. – 8:30 p.m. Golf Tournament
Ledgestone Golf Course, Reception to Follow

5:30 p.m. – 8:30 p.m. Vendor Set-up

CONFERENCE & EXPO

WEDNESDAY, SEPTEMBER 9

7:00 a.m. Registration

7:30 a.m. Breakfast & Expo Open

8:15 a.m. - 9:45 a.m. GENERAL SESSION

Janet Froetscher, CEO, National Safety Council

"General injury and illness rates are continuing to decrease, leaving some experts to believe a culture of safety has become mainstream. The recession and historic job cuts might have a role to play in lowering rates as well." (Safety+Health, January 2009) Janet Froetscher, President and CEO of the National Safety Council (NSC) will share the NSC role in injury prevention, its national strategy and the importance of safety in the current economy.

9:45 a.m. – 10:15 a.m. BREAK IN EXPO CENTER

10:15 a.m. – 11:45 a.m.
CONCURRENT SESSIONS

Defensive/Distracted Driving

John Kennedy, National Safety Council

The National Safety Council is calling on motorists to stop using cell phones and messaging devices while driving, and is urging businesses to enact policies prohibiting it and governors and legislators in all 50 states and the District of Columbia to pass laws banning the behavior. This workshop will look at the issues related to distracted driving and how it impacts businesses.

Supervisory Accountability-Five Pillars of Legal Protection

Scot Scobee, Management Development Institute, MSU

The legislature, regulatory agencies, attorneys and courts are putting increasing pressure on managers and supervisors to ensure that employee rights are protected in the workplace. Companies and individuals can be held liable if worker rights are violated. This session highlights five main areas of employment

law and legal protection every supervisor needs to know and ends with a lively exercise called "Who Wants to be an Employment Law Millionaire."

Hazard Communication: The Midlife Crisis of "Right to Know"

Tim Sterling, MPH, CIH, CSP, Sterling Consulting

This session will address best practices and compliance challenges associated with the twenty year old regulation – 1910.1200. In addition, a global harmonization update will be provided.

Contractor Safety

Jon Alexander, Monsanto

This workshop will examine a proven process from pre-qualification through performance evaluation. Attendees will learn how high-risk and low-risk contractors are on-board and how continuous improvement is measured. There will be handouts/forms used in the process that you can use to help insure only the safest contractors are on your site.

12:00 p.m. – 1:00 p.m. LUNCH AND VENDOR PRESENTATIONS IN EXPO CENTER

1:15 p.m. - 2:30 p.m. CONCURRENT SESSIONS

Obesity and Safety in the Workplace

Richard Pankiewicz, OT

St. John's Occupational Medicine

This program will review obesity and its effect on safety, ergonomics, work related injuries and future health concerns. By understanding these effects, as an employer, you can start to make changes in the culture of the workplace.

Generations at Work: Management and Motivation

Scot Scobee, Management Development Institute, MSU

Individuals with different values, ideas, ways of getting things done and different ways of communicating in the workplace have always existed. Why does it seem so difficult now? There are four generations currently in the workforce with distinct attitudes, behaviors, expectations, habits and motivational buttons. This session reviews the mystery, management styles and motivational needs of each generation.

DOL – Arkansas & Missouri

Clark Thomas, Arkansas Department of Labor

Daniel Stark, Missouri Department of Labor, Division of Labor Standards

This presentation will address the steps and benefits of the AR and MO Consultation Programs and how they assist employers in implementing safety and health programs. The SHARP and VPP programs will also be discussed.

Focus Four Hazards in Construction

Robert Simmons & Phil Shoemaker

The Builders Association

THIS WORKSHOP CONTINUES AT 3:00 p.m. – 4:30 p.m.

This course focuses on the top four hazards in the construction industry (falls, electrocutions, struck-bys and caught-ins). Construction workers account for more than 20% of all job related fatalities each year. Participants will be introduced to hazard recognition and accident prevention techniques to improve their awareness about these hazards.

2:30 p.m. - 3:00 p.m. BREAK IN EXPO CENTER

3:00 p.m. - 4:30 p.m. CONCURRENT SESSIONS

HR Policies

Lynette Weatherford, Human Resource Advantage LLC

This presentation will cover the areas and issues where HR programs and compliance overlap and/or conflict with safety programs and safety compliance. Specific attention will be given to items such as the Americans with Disabilities Act, age discrimination issues, hiring/screening issues, and return to work issues. The goal of the presentation will be to help safety managers and HR managers understand the balancing act of maintaining compliance in both HR and Safety.

People Skills Training & Counseling

Lori Sloas, Independent Consultant/Training Specialist

This program is designed to address essential communication skills in the workplace and promote cooperation among team members. The following key concepts will be addressed:

- Examples of poor listening habits and positive listening habits
- Communication with difficult employees
- Converting defensive responses to non-defensive responses
- Communication styles
- Team building communication

Lines of Defense for Preventing Injuries in the Workplace

Andy Vitale, OTR/L, CEAS, CFCE, CSCS

Apex Physical Therapy

Come hear an industrial expert outline a play by play that will teach you how to minimize workers' compensation costs. This session will outline practical techniques that can be incorporated into any company's safety program. These techniques will help you establish a game plan for handling stressful workers' compensation issues.

Focus Four Hazards in Construction

Robert Simmons & Phil Shoemaker

The Builders Association

*THIS WORKSHOP IS CONTINUED FROM THE PREVIOUS SESSION.

THURSDAY, SEPTEMBER 10

7:30 a.m. Registration

7:30 a.m. Expo Open

8:00 a.m. - 9:15 a.m. BREAKFAST AND VENDOR PRESENTATIONS IN EXPO CENTER

9:30 a.m. – 10:30 a.m. CONCURRENT SESSIONS

Understanding AEDs and AED Programs

Chip Georges, Marely Products

This session will cover the steps necessary to implement a COMPLETE and COMPLIANT AED Program at your workplace, as well as have the ability to ask questions about your current or potential AED program.

Workers Comp – Arkansas and Missouri

Jeri Harmison, Harmison and Pearman PC

Pat Burge, Arkansas Workers Compensation Commission

This presentation will include a summary of recent changes in regulations, personnel, etc. at the Workers' Compensation Commission in Arkansas, the Division of Workers' Compensation in Missouri and will touch on recent case law of both States as it relates to the occupational health and safety profession.

Lock Out/Tag Out

This presentation will include the identification of power sources to equipment, management of the three categories of workers that would be affected by the LO/TO and written policies and review of the LO/TO program.

OSHA Update

Mark Banden, OSHA

This session will be held for each state and each will provide an overview of the current issues at OSHA which may have an affect on your organization. The latest information on OSHA's enforcement program, compliance assistance activities and standards development will be covered.

10:45 a.m. – 11:45 a.m. CONCURRENT SESSIONS

Implementing Safety & Health Management Systems

Mark Banden, OSHA

THIS WORKSHOP CONTINUES THROUGH THE NEXT TWO SESSIONS UNTIL 4:30 p.m.

This session will cover the elements of a good safety and health management system and practical guidelines for implementing them in your workplace. The session will introduce attendees to the content of a new OSHA publication entitled "Safety and Health Management Systems – A Guide to Their Implementation." This session will focus on using this new publication as a tool for both performing a situational assessment and as a benchmarking tool.

Drug & Alcohol Testing; OTC Prescription Drug Interaction

Scott Galligos, DO, St. John's Occupational Medicine

This program will review drug testing protocols for both DOT and non regulated tests. It will also review the benefits of drug testing and how it applies to workers' compensation. We will also discuss the little known facts about OTC drugs and their adverse interaction with prescription drugs.

Machine Guarding: Amputations and Fatalities

James Phumphrey, Arkansas Department of Labor

Machine guarding is a critical safety endeavor. Missing or improper guarding leads to catastrophic events when employees lose limbs or their lives. We will discuss the importance of proper guarding, training, oversight and incorporation of lock-out/tag-out. Common guarding solutions will be presented.

Welding Health & Safety: From Facts to Fiction

Tim Sterling, MPH, CIH, CSP, Sterling Consulting

This session will review physical, chemical and safety hazards and challenges associated with welding operations. From eye injury to electrocution, we will identify the hazard and discuss means of controlling the hazard and protecting the workers.

12:00 p.m. – 1:45 p.m. AWARDS LUNCHEON

2:00 p.m. – 3:15 p.m. CONCURRENT SESSIONS

Implementing Safety & Health Management Systems

Mark Banden, OSHA

THIS WORKSHOP IS CONTINUED FROM THE PREVIOUS SESSION.

Elements of a VPP Program

Mike Murphy, PlyGem

This session will provide an overview of what it takes to have your company become a VPP site.

Chamber of Horrors...Not (Confined Space)

Tom Ray, City Utilities

Year after year Safety Professionals have been putting on confined space training using a technique of frightening employees with all the bad things that can happen to you when working in confined spaces. It does not have to be this way. This session will focus on training techniques that help employees to enter confined spaces with confidence, not fear.

Recent SPCC Amendments to the Oil Storage Tank Requirements

Alan Hancock, United States Environmental Protection Agency

The Spill Prevention, Control and Countermeasure (SPCC) rule required specific facilities to prepare, amend, and implement SPCC Plans. The Environmental Protection Agency has amended the SPCC regulatory requirements 3 times since 2006. This presentation will summarize recent SPCC changes, review implementation deadlines, and provide an opportunity for specific questions and answers from attendees.

3:15 p.m. – 3:30 p.m. BREAK

3:30 p.m. – 4:30 p.m. CONCURRENT SESSIONS

Implementing Safety & Health Management Systems

Mark Banden, OSHA

THIS WORKSHOP IS CONTINUED FROM THE PREVIOUS SESSION.

Fall Protection

This session will review the current regulatory requirements for fall protection, implementing a written program for your facility, and standards updates.

Resource Conservation Recovery Act (RCRA)

This session will include a review of the state and federal regulations and identification of waste streams and their mitigation.

After the Storm

Kevin Hess, Department of Natural Resources

What is Stormwater Runoff? Why is stormwater runoff a problem? Why is it considered pollution and why is it regulated? What are the "Stormwater Pollution Solutions?" These are many questions that are asked when it comes to stormwater runoff. Kevin Hess, Water Pollution Section Chief with the Department of Natural Resources will discuss the question and will certainly be a resource for Stormwater Pollution Solutions.

FRIDAY, SEPTEMBER 11

7:30 a.m. Registration

7:30 a.m. Continental Breakfast

8:30 a.m. – 9:30 a.m. General Session

The Road to Zero Injuries

Bill Dampf, CSP

How do you define success in safety? Some will look to their spreadsheets and note the reduction of incidents from the previous years. Others will define it in man-hour records free of serious injuries. But what is the ultimate goal? Can we be satisfied with anything other than zero? We must resist the belief that injuries are bound to happen, for along with that belief comes the assurance that they will. We must never be comfortable with where we are in safety. We must strive for constant improvement and realize our ultimate goal, believing that zero is attainable. This program is aimed at emphasizing the importance of that belief and providing a pathway towards the elimination of incidents.

9:30 a.m. – 10:30 a.m. General Session

Keeping Hope Alive: Bold Leadership for Bad Times

Larry Kryске, *Your Finest Hour Leadership Programs*

From the earliest days of our Republic, Americans have been blessed with the innovation, courage, and resilience needed to turn adversity to advantage. We have done it before and we can do it again, now! Like Colonel Travis at the Alamo, we must take a stand. This presentation will give safety leaders proven, practical tools and techniques to motivate them to be more confident, committed, and courageous. This content-rich presentation—based on Larry's new leadership book, **Ready, Begin! Practical Strategies for Cultivating Courage**—will help safety professionals overcome fears and anxiety, conquer procrastination, get into action, and burn with more focus and purpose. As Dr. W. Edwards Deming observed, when you drive fear out of the workplace, productivity and profitability increase.

These learning objectives will help safety leaders to:

- Master strategies to conquer procrastination
- Manage fear with courage-building techniques
- Implement balanced risk-taking strategies
- Embrace ways to step out of personal comfort zones
- Integrate changes in perspective to overcome personal paralysis
- Apply ways to build boldness and decisiveness
- Incorporate attributes of courageous leaders

10:30 a.m. – 11:00 a.m. Conference Closing

Conference Closing, Prize Drawings

Debora Biggs, Executive Director,
Safety Council of the Ozarks

Trevor Thornton, 2009 Conference Chair,
St. John's Corporate

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bottom line.

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**PHYSICAL THERAPY
SPECIALISTS**

REGISTRATION FORM

23rd Annual Safety and Health Conference of the Ozarks
September 8-11, 2009 • Hilton Branson Convention Center, Branson, MO

DEADLINE TO REGISTER: August 8, 2009

TUESDAY, SEPTEMBER 8, **Golf at Ledgestone Golf Course**

Golf Tournament & Reception
Reception Only

Member	Non Member
___\$110	___\$110
___\$ 30	___\$30

WEDNESDAY-FRIDAY, SEPTEMBER 9-11, **Full Conference**

After August 8 deadline
(Registration includes all meals.)

___\$350	___\$400
___\$400	___\$450

WEDNESDAY-FRIDAY, SEPTEMBER 9-11, **Full Conference Additional Employee**

After August 8 deadline
(Registration includes all meals.)

___\$300	___\$350
___\$350	___\$400

ONE DAY CONFERENCE ATTENDANCE (please mark preferred day)

___Wednesday, September 9 ___Thursday, September 10
After August 8 deadline
(Registration includes meals for the day selected.)

___\$200	___\$250
___\$225	___\$275

ONE DAY CONFERENCE ATTENDANCE, Additional Employee

___Wednesday, September 9 ___Thursday, September 10
After August 8 deadline
(Registration includes meals for the day selected.)

___\$175	___\$225
___\$200	___\$250

WEDNESDAY, SEPTEMBER 9

Extra Breakfast
Extra Lunch

___\$ 25	___\$ 25
___\$ 25	___\$ 25

THURSDAY, SEPTEMBER 10

Extra Breakfast
Awards Luncheon Only

___\$ 25	___\$ 25
___\$ 35	___\$ 35

Continuing Education Units (CEU)

___\$ 35	___\$ 35
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For groups of 4 or more, contact the Safety Council of the Ozarks for special registration fees.

TOTAL _____

Name _____ SSN _____

Company _____

Address _____

City _____ State _____ Zip _____

Phone () _____ FAX () _____

Email _____ Member ID # _____

Type of Payment: PO # _____ Check # _____

Credit Card: Master Card Visa American Express Card # _____

Exp. Date _____ Verification Code: _____ Signature _____

Safety Council of the Ozarks
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Springfield, MO 65804

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TO:



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SAFETY KICKOFF

Hilton Branson Convention Center at the Branson Landing
Branson, Missouri